



## Organizational Scorecard

# Department Focus Report

for

## *Northeast Research/Development Division*

### Focus Zone




**Question Group:** Product/Services Development  
**Respondent Position:** Executive

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### Interpretation of Results

#### GRAPHS

The graphs that follow summarize the results of an Organizational Scorecard against the backdrop of three categories, Needs improvement, Meets expectation, and Exceeds Expectation. Each category, its value range and color code are given to the right.

Color Code	Definition	Score Range
	Needs Improvement	$\geq 0$ and $< 2.5$
	Meets Expectation	$\geq 2.5$ and $< 4$
	Exceeds Expectation	$\geq 4$ and $\leq 5$

#### Category vs. Groups Results Table

The Results Table provides actual data scores used to create the Comparison Chart graph. The displayed data for each Category-data field is an average taken for all scores collected for that Category and Group.

# Department Focus Report

*for Northeast Research/Development Division*

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Period

12/12/2001 - 4/26/2002

Session ID

OSC01352IS

<b>Department</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Q5</b>	<b>Overall</b>
Marketing	2.5	2	2	4	2	2.5
Human Resources	3.5	4	2.67	2.83	4	3.4
Summary of Question Scores	<b>3</b>	<b>3</b>	<b>2.33</b>	<b>3.42</b>	<b>3</b>	